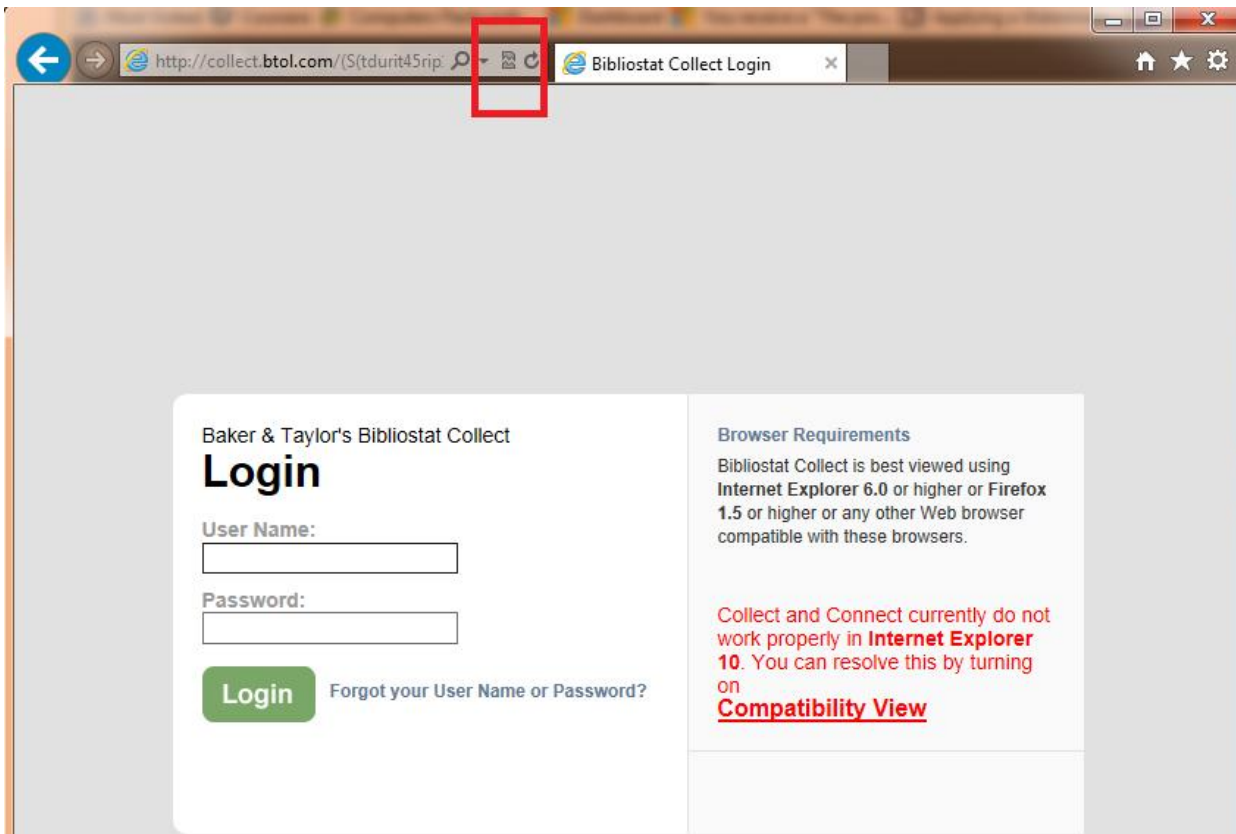


Collect and Connect currently do not work properly in Internet Explorer 10 or higher. You can resolve this by turning on Compatibility view for your browser version.


Internet Explorer 10 - Setting a Website to Display in Compatibility View

1. Click the Compatibility View button on the address bar. The button will turn blue to indicate that Compatibility View is turned on.



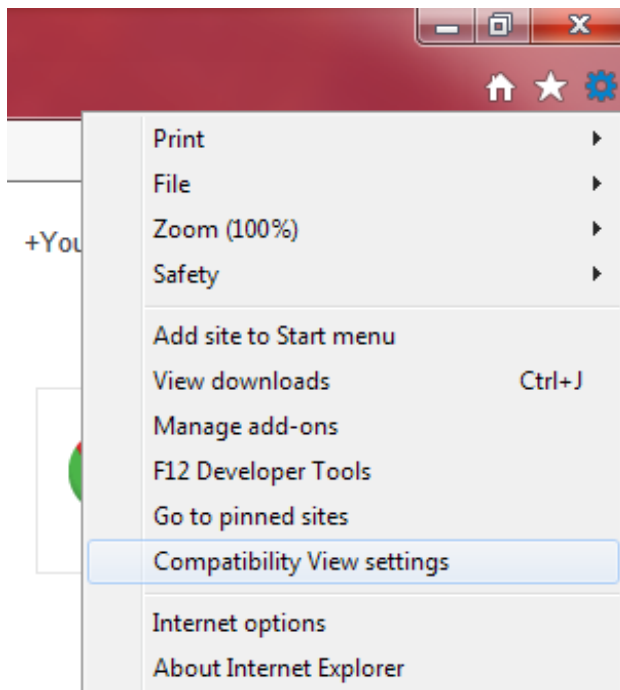
Internet Explorer 11 - Setting a Website to Display in Compatibility View

An Internet Explorer 11 update issued in late November has caused problems with websites and services like Bibliostat Collect. This issue can be resolved by adding the websites to the compatibility mode list.

1. In Internet Explorer, click on the **Tools** menu. Unless you have the menu bar enabled, this will be a gear icon: 

Note: You can display the menu bar by either: 1) pressing the ALT key or 2) right-clicking the Address bar and selecting **Menu bar**.

2. Click **Compatibility View Settings**



3. Under **Add this website**, enter the URL of the site you want to add btol.com

